

Dear Valued Partner,

We thank you for your continued support as we navigate challenges in an increasingly dynamic economic landscape. Our top priority remains supporting you and your business, and our first course of action is to always identify ways to mitigate and absorb cost pressures.

However, due to the rapid increase in fuel prices and logistics-related costs, we have experienced significant increases in our overall operating costs. As a result, we must adjust our shipping and freight policy terms across all Fluidra brands, including Jandy®, Polaris®, Cover-Pools®, Grand Effects®, CMP®, Taylor®, S.R.Smith®, Nature2®, Astral®, Poltank®, and Zodiac®. While we are hopeful that the current challenges will subside, these adjusted terms will remain in effect until further notice. We will continue to review the surcharge on a periodic basis and will provide updates when changes occur.

Effective April 6, 2026, and until further notice, our updated shipping and freight terms will be as outlined below.

Fuel and Logistics Surcharge:

- All orders, regardless of freight terms, will have an additional 2% fuel and logistics surcharge calculated against the total value of the order as a separate line item at the time of shipment.

Thank you for your understanding and continued partnership. If you have any questions about the updated shipping and freight terms, please reach out to your local Fluidra Sales Representative.

Sincerely,



Fay Ann Sherris
Chief Finance Officer
Fluidra North America