



Q800 TuffTech™ Limited Lifetime Warranty

Only Available on Quality Edge® Products

PRODUCT WARRANTY

Subject to the following terms and conditions, Quality Edge warrants that the painted Q800 TuffTech™ metal building products installed on the property identified in the Warranty Certification and Registration, will be free of manufacturing defects and will not peel, check, chip, or crack for the lifetime of the products (except for such crazing or slight cracking as may occur on tightly roll formed edges or break bends of severe embossing, which is accepted as standard), and, if used as intended, color change in the products will not vary more than five (5) Hunter ΔE units and chalk in excess of eight (8). Color difference units are determined by ASTM method D-2244-02. Chalk erosion ratings are determined by standard methods for evaluating degree of chalking ASTM D-4214-98 method A (D659) (hereinafter collectively the “Lifetime Warranty”).

WARRANTY REGISTRATION

To better serve our customers, this Q800 TuffTech Warranty must be registered. The Warranty Certification and Registration must be completed, signed by the contractor and owner, and mailed to Quality Edge, 2712 Walkent Drive, Walker, MI 49544, or submitted online at <https://qualityedge.com/support/warranties/warranty-registration/> within thirty (30) days after completion of the installation. The owner is responsible for submitting this information to the company. Failure to do so will release Quality Edge of all obligations hereunder and render the property owner’s rights under this warranty null and void. Any protections of Quality Edge will still apply.

Download Certification and Registration Card for Mail

WARRANTY SERVICE

This Q800 TuffTech Warranty is extended to the registered property owner only. If Quality Edge painted metal building products exhibit a defect covered by the Lifetime Warranty, the registered property owner must make a claim in writing by registered or certified mail, or submitted online at <https://qualityedge.com/support/warranties/warranty-claim/> within the warranty period and within thirty (30) days following discovery of the defect, to Quality Edge, Warranty Services Department, 2712 Walkent Drive NW, Walker, MI 49544, describing the defect and providing the homeowner’s name, property address, date of installation, and a copy of the Registration Card or Registration Confirmation Email. Failure to provide this notice as required shall constitute an absolute waiver and release of all claims the property owner may have, and Quality Edge shall have no liability, under this Lifetime Warranty or otherwise, for that claimed defect. As a condition to any claim under this Lifetime Warranty, Quality Edge and its agents must be provided access to the products for inspection, testing, repair and/or replacement. Reasonable time should be allowed for inspection, repair, or replacement purposes. If Quality Edge determines in its sole discretion that a claim is valid, Quality Edge will, only and at its option, repair or replace the failing part or material or make a pro rata refund of the initial purchase price for the defective portion of the product. If Quality Edge, in its sole discretion, determines to replace any defective portion of its product, and if the product as originally installed is no longer available, Quality Edge shall have the right to substitute product that, in its determination, is of equal quality. A color variance may occur between any new replacement product in comparison to the originally installed product due to weathering exposure and is not indicative of a defective product. If, at Quality Edge’s sole option, a purchase price refund is conveyed to the property owner, the Lifetime Warranty shall terminate. Any refund shall be limited to the original purchase price of the Quality Edge product.

WARRANTY LIMITATIONS

There are no other warranties other than that stated herein. No employee, representative, or agent of Quality Edge, nor any other person, including any installer, contractor, or applicator, has authority to modify or expand this Lifetime Warranty, to waive any limitations, conditions, or exclusions of the Lifetime Warranty, or to assume or incur on behalf of Quality Edge any obligation or liability in place of or in addition to the Lifetime Warranty. THERE IS NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, TO THE FULL EXTENT DISCLAIMER IS PERMITTED BY LAW. IN ANY EVENT, ANY IMPLIED WARRANTY THAT MAY ARISE BY LAW IS LIMITED IN DURATION TO THE TERM HEREIN. THE REPAIR, REPLACEMENT, OR REFUND PROVIDED HEREIN IS EXCLUSIVE AND IN LIEU OF ALL OTHER REMEDIES. QUALITY EDGE SHALL HAVE NO LIABILITY TO ANYONE FOR CONSEQUENTIAL,



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SPECIAL, INCIDENTAL, INDIRECT, EXEMPLARY, OR PUNITIVE DAMAGES OF ANY KIND WHATSOEVER, INCLUDING WITHOUT LIMITATION PERSONAL INJURY, DEATH, PROPERTY DAMAGE, LOST PROFITS, LABOR COSTS, OR ANY OTHER PECUNIARY DAMAGE, WHETHER DUE TO ANY DEFECT IN THE PRODUCTS, BREACH OF THIS AGREEMENT, DELAY, NON-DELIVERY, NON-PERFORMANCE, RECALL, OR ANY OTHER REASON. ALL CLAIMS IN TORT, STRICT LIABILITY, AND FAILURE OF ESSENTIAL PURPOSE ARE WAIVED, RELEASED, AND EXCLUDED, INCLUDING CLAIMS OF QUALITY EDGE'S NEGLIGENCE. QUALITY EDGE SHALL NOT BE LIABLE TO THE PURCHASER IN TORT, STRICT LIABILITY, OR ANY OTHER LEGAL OR EQUITABLE THEORY FOR ANY DEFECT IN THE DESIGN OR MANUFACTURE OF THE PRODUCTS, OR FOR THE OMISSION OR ALLEGED INADEQUACY OF WARNINGS OR INSTRUCTIONS ACCOMPANYING THE PRODUCTS. UNDER NO CIRCUMSTANCES SHALL QUALITY EDGE'S LIABILITY FOR ANY DEFECT IN THE GOODS, WHETHER BASED ON CONTRACT, TORT, WARRANTY, STRICT LIABILITY, OR ANY OTHER THEORY, EXCEED THE PURCHASE PRICE OF THE PRODUCTS. THERE ARE NO THIRD-PARTY BENEFICIARIES TO THESE TERMS. THESE PROVISIONS PROVIDE SPECIFIC LEGAL RIGHTS AND LIMITATIONS. SOME MAY NOT APPLY BASED ON STATE LAW, AND OTHER LEGAL RIGHTS MAY EXIST. CUSTOMER ACKNOWLEDGES AND DECLARES THAT THESE LIMITATIONS AND WAIVERS HAVE BEEN BROUGHT TO CUSTOMER'S ATTENTION, THAT CUSTOMER HAS READ AND UNDERSTANDS ALL TERMS AND AGREES TO BE SO BOUND, AND THAT CUSTOMER'S RECEIPT OF THESE WARRANTIES AND THE PRODUCTS, AND ANY PAYMENT FOR AND REGISTRATION OF THE PRODUCTS, SIGNIFIES THAT CUSTOMER HAS VOLUNTARILY AND KNOWINGLY CONSENTED TO ALL TERMS, INCLUDING THE WAIVERS AND LIMITATIONS CONTAINED HEREIN.

PERIOD OF LIMITATIONS

No claim, suit, or other proceeding arising out of or related to the Quality Edge products or these terms, including without limitation this Lifetime Warranty, may be brought by the property owner (original or second) after one (1) year from the date it accrues. No discovery, estoppel, or other rule shall apply to extend this limitations period.

ADDITIONAL CONSUMER RIGHTS

SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO SUCH A LIMITATION MAY NOT APPLY TO YOU. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THAT LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS THAT VARY FROM STATE TO STATE.

WARRANTY EXCLUSIONS

The Lifetime Warranty applies only to painted metal building products installed in the fifty (50) United States and District of Columbia. No Lifetime Warranty shall exist without proper registration. The Lifetime Warranty does not cover any other costs, damages, defects, or failures, including without limitation those caused by occurrences beyond Quality Edge's control, such as settlement of a structure, failure of the structure (including foundations and walls), use of incompatible accessories, faulty or improper installation, any re-installation of the products, normal weathering, use of harsh or abrasive chemicals, chemical pollutants, corrosive or finish-damaging conditions, normal fading, animals, fire, flood, lightning, windblown objects, earthquake, hurricanes, corrosive atmospheres such as those contaminated with chemical fumes, pollution, acid rain, or salt spray, either directly applied or in the atmosphere, atmospheric conditions or weather of catastrophic nature as defined by the U.S. Weather Bureau, other acts of God, war, vandalism, attachment/adherence of items such as snow guards or solar panels to the product, intentional or negligent acts, unreasonable use, or failure to provide prescribed or reasonable maintenance. At a minimum, the original customer purchaser and any second owner shall comply with the following maintenance obligations:

- Due to dirt or other substances that may build up around or on the metal products, annual spray cleanings with a garden or pressure hose must be performed to help maintain performance excellence. Additional periodic cleaning may be required in regions where excessive tree sap, hardwood tree tassels, and/or pine resin are prevalent.

The geographic location, the quality of the atmosphere, and other local factors over which Quality Edge has no control, may contribute to the severity of conditions. As with all standard coating warranties, industry standards and best practices, products are not suggested for use within 1500 feet of salt water or salt-spray and are not warranted within these distances. Installing next to treated lumber, use with dissimilar metals, or painting the specially coated product will void the Warranties. Normal weathering



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and the natural aging process may cause the colored surface to uniformly fade, darken, chalk, or acquire a surface accumulation of dirt and stains, so these conditions are not covered by the Lifetime Warranty. Non-uniform fading and color change resulting from unequal exposure of the painted metal building products to the sun, elements, or other things outside Quality Edge's control are not covered by the Lifetime Warranty.

WARRANTY TRANSFER

The Lifetime Warranty shall remain in effect for the duration of the life of the property if the property continues to be owned by the original homeowner who installed the Quality Edge products. The Lifetime Warranty may be transferred from the original property owner who installed the Quality Edge products on the property to the next and second owner of the property within thirty (30) days after the property is transferred. To remain an effective Lifetime Warranty, notification of the transfer must be made in writing to Quality Edge within that thirty (30) days, and include the name of the original owner, name of the new owner, property address, description of products installed, and date of installation, and signature by the new owner that the new owner will abide the terms of the Lifetime Warranty. No other transfers shall be effective, and the Lifetime Warranty will otherwise become null and void. Upon proper transfer, the Lifetime Warranty will be limited to 75 years from date of transfer. During this period, Quality Edge, for the repair, replacement, or pro rata refund provided in its discretion, will be responsible for 100% of expenses in the first 25 years, 50% of expenses between 25-50 years, and 25% of expenses between 50-75 years. Remaining costs for repair or replacement must be paid by the property owner. Notwithstanding any transfer, this Lifetime Warranty shall be limited to 75 years only, in total, if the property is owned by any organization that has the ability to endure generations, such as a corporation, partnership, group, association, or government agency.

APPLICABLE LAW

This Q800 TuffTech Warranty and the terms herein will be considered to have been made in the State of Michigan and will be governed by and interpreted according to Michigan law, without giving effect to conflict of law principles. Except as provided below, any action or claim arising out of or relating to Quality Edge products or this Q800 TuffTech Warranty must be brought only in a federal or state court in Grand Rapids, Michigan, having jurisdiction over the subject matter, and the purchaser and property owner(s) irrevocably consent that such court will have personal jurisdiction over them and waives any objection that the court is an inconvenient forum. In the event any suit is brought against Quality Edge in violation of these terms or for claims waived or released herein, the person agrees to pay Quality Edge's attorney and paralegal fees as well as costs to defend such suit.

MISCELLANEOUS

If any provision or individual term herein is invalid or unenforceable under any applicable law, the provision or term shall be ineffective to that extent and for the duration of the illegality, but the remaining provisions and terms shall be unaffected. These terms shall be binding on the original purchaser/landowner and any second property owner receiving a transfer of the Lifetime Warranty, and Quality Edge, as well as any representatives and successors.

QUALITY EDGE'S RIGHTS

Quality Edge has all rights and remedies given to sellers by applicable law, and its rights and remedies are cumulative and may be exercised from time to time. No waiver or novation by Quality Edge shall be effective unless in writing signed by Quality Edge. Quality Edge shall not lose any right because it has not exercised that right in the past.



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QUALITY EDGE WARRANTY CERTIFICATION AND REGISTRATION CARD

This Q800 Tuff Tech™ Warranty is valid only after this Certification and Registration Card is completed by the contractor and property owner and mailed to Quality Edge or submitted online at www.qualityedge.com/warranties/warranty-registration within thirty (30) days after completion of the installation of Quality Edge products. The owner is responsible for submitting this information to the company. Failure to do so will render the warranty null and void, and relieve Quality Edge of all obligations under the warranty. All protections of Quality Edge will apply. PLEASE PRINT CLEARLY AND COMPLETE THE ENTIRE FORM. KEEP A COPY FOR YOUR RECORDS. Mail to: Quality Edge, 2712 Walkent NW, Walker, MI 49544.

PRODUCT & INSTALLATION INFORMATION

Brand and Product Installed:

Date of Installation: _____

PROPERTY OWNER INFORMATION & CERTIFICATION

Property Owner: _____

Installed Address: _____

Phone Number: _____

I have received, read, and agree to the terms of the Quality Edge, Inc. Q800 Tu Tech Lifetime Limited Warranty.

Printed Name: _____

Signature of Owner: _____

INSTALLING CONTRACTOR INFORMATION & CERTIFICATION

Name: _____

Business: _____

Address: _____

Phone Number: _____

This will certify that Quality Edge Q800 TuffTech products manufactured by Quality Edge have been installed at the address and on the date listed above and that the owner whose name appears above qualifies for a Quality Edge Q800 TuffTech Lifetime Limited Warranty. I have supplied a copy of the Warranty Certificate to the owner.

Signature of Contractor: _____